

Borg Panels Community Complaints Register – November 2024

Complaint No	Category	Date	Property	Detail	Follow Up Actions
146	Noise	27.11.2024	Anonymous	Call made directly to EPA complaints line. Caller wanted to remain anonymous and said that it was a hot night so they wanted to have the doors and windows open however they couldn't because there was very loud log deck noises coming from Borg. Call was made at midnight.	Reviewed CCTV footage from the 27th and confirmed that the MDF chipper was not running after 9:45pm which means the Sennebogen (log crane) and the log deck were not running. These were not running until the following morning on the 28th of November. The Particleboard Chipper had mechanical issues on the 27th and was down from lunchtime, meaning the Sennebogen (log crane) and the log deck were also not running from lunchtime right through until the following day (28th).